

Machine Breakdown Support

In today's deadline driven production, schedules, quality AND quantity are becoming key factors in a successful production environment.

We, at Danutek, know how important machine reliability has become. Downtime is no longer acceptable and maximum machine performance is the only requirement.

It has been said many times that the only way to achieve this is to plan routine maintenance periods. Production equipment today has fast become high tech pieces with many moving parts. To cope with the accuracy requirements vision systems are employed and can deliver 6 sigma processes. With this in mind these pieces of equipment require well-trained and experienced engineering support. We can provide you, the customer, with this level of customer support you have come to expect.

Our engineers are all ex-production and process engineers with a varied and valuable background from many of the industry's leading manufactures.

Danutek offers the following range of support programs:

Installations & Commissions

Breakdown Service Support

Maintenance Contracts

Process & Equipment Training

Consultancy Supported Training Programs

Emergency Callout Service

De-commissions & Refurbishment Programs



Refurbished Fuji CP-642

The Danutek Engineering team understand the demand for value. **We have worked hard to minimise our overheads with one purpose in mind – and that is to pass the savings onto you, the customer.** We are confident you get the service you expect for a competitive rate. We do not charge from Regional Offices but from the nearest engineer and this keeps not only the travel costs down but also, more importantly, the response time of our engineering staff will reduce any machine downtime.

Danutek KFT

Angol utca 38
1149 Budapest
Hungary

Tel. +36 1 273 0457

Fax +36 1 273 0458

Altus Group Ltd

Block 5, Unit 1 Muirhead
Mitchelston Industrial Estate
Kirkcaldy, Fife
KY1 3PB
UK

Tel. +44 (0) 1592 655 400

Fax. +44 (0) 1592 655 401

www.altusgroup.biz

Danutek also recognises that to compete, many customers are operating around the clock. With this in mind we can offer 24 hour support and do not charge over-inflated rates for out of hours or weekend support.

Please find our rates below.

2009 Service, Training & Application Support Rates

EASTERN EUROPE

Description	Details	Charge €
<u>SERVICE</u>	9am—5pm Standard 8 hours day	€ 70.00 / hour €560.00 / day
Monday to Friday (<i>4 hours minimum charge</i>)		
<u>TRAINING & APPLICATION SUPPORT</u>	9am—5pm Standard 8 hours day	€ 80.00 / hour €640.00 / day
Monday to Friday (<i>4 hours minimum charge</i>)		
Out of standard day hours Saturday and Nightshift Sunday and Bank Holidays		€100.00 / hour
Travel Time		€ 40.00 / hour
Kilometres		€ 0.35 / km
Overnight Hotel & Subsistence		€130.00 / night
Additional travel costs	Flights, car hire etc.	At cost

Prices shown exclude V.A.T.

If there is anything we can do to assist with your production then let us know.

We are here to help you.



Laszlo Sarkany
Service Support Department

E-mail: sales@danutek.com

Spares: spares@danutek.com

www.danutek.com

